

Richard Villanova

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PROJECT MANAGER | TECHNOLOGY PROGRAM LEADER

Accomplished Project Manager with 10+ years of experience delivering technology initiatives from inception to completion. Proven track record in Agile, SAFe, and Waterfall methodologies, leading cross-functional teams to achieve business objectives on time and within budget. Skilled in project planning, risk management, scope control, budget oversight, and stakeholder communication. Strong technical background with active Public Trust Clearance.

PROFESSIONAL EXPERIENCE

Lumen Technologies – Manager, IT Project Manager

Monroe, LA | Jan 2012 – Jul 2024

- Managed end-to-end delivery of multiple technology projects, ensuring alignment with scope, budget, and timeline.
- Increased team velocity by 30% through optimized Agile/SAFe workflows, backlog prioritization, and sprint planning.
- Reduced delivery timelines and improved quality through continuous improvement processes.
- Controlled project budgets up to \$5M, achieving 20% cost savings via efficient resource utilization and vendor negotiations.
- Identified and mitigated project risks, preventing scope creep and ensuring stakeholder satisfaction.
- Directed Agile ceremonies to maintain delivery cadence.
- Created KPI-driven dashboards and executive reports for real-time project status tracking.
- Tools: Jira, Confluence, Microsoft Project, Azure DevOps.

Level 3 Communications – Senior Software Engineer

Broomfield, CO | Jul 2010 – Jan 2012

- Delivered enterprise web applications in alignment with business requirements.
- Developed RESTful APIs, SQL stored procedures, and backend integrations.
- Collaborated with PMs and QA teams to ensure timely, high-quality deliverables.

Thomson Reuters – Software Engineer

Scottsdale, AZ | Jul 2007 – Jul 2010

- Developed scalable web applications and APIs using C# and SQL Server.
- Partnered with cross-functional teams to meet functional and non-functional requirements.

EDUCATION

B.S., Computer Science – DeVry University, Addison, IL

CERTIFICATIONS

- Certified ScrumMaster (CSM)
- SAFe Scrum Master (SSM)
- Jira Fundamentals (Sprint & Backlog Management, Reports & Dashboards, Automation & Filters)

TECHNICAL & PROFESSIONAL SKILLS

- Project Management: Agile, SAFe, Waterfall, Risk Management, Budget Control, Resource Allocation, Stakeholder Engagement, Change Management, Strategic Planning
- Tools: Jira, Confluence, Microsoft Project, Azure DevOps, Git, Visual Studio
- Development: C#, Java, SQL, REST APIs, HTML, CSS
- Soft Skills: Leadership, Conflict Resolution, Executive Communication, Mentorship, Process Optimization
- Clearance: Public Trust / Federal Program Experience